

Hotspot Access in Texas Rural Libraries

“Take the Internet Home” Survey

1. Overall, how satisfied with the library hotspot program are you? 1= very unsatisfied 10= extremely satisfied

2. How likely are you to recommend the hotspot program to a friend? 1 = very unlikely 10 = extremely likely

①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩	①	②	③	④	⑤	⑥	⑦	⑧	⑨	⑩
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3. What is your race?

- African American
- Caucasian/White
- American Indian
- Asian
- Other _____

4. What is the employment status of the head of your household?

- Employed, full time
- Employed, part time
- Not employed
- Student
- Retired
- Disabled

5. What is your annual household income?

- Under \$25,000
- \$25,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$124,999
- \$125,000 or more
- Prefer not to answer

6. What is the highest level of education of any adult in your household?

- Did not graduate high school
- High school, GED, or equivalent
- Some college / Associates Degree
- College Degree
- Post College Degree

7. Do you consider yourself Hispanic? Yes No

8. How many children k-12 live with you? _____

9. How many adults live in your household? _____

10. What is your sex? Male Female

11. What year were you born? _____

12. How far do you drive to get to the library? _____

13. How many people in your household use the Internet? _____

14. How often do you come to the library? Daily Weekly Monthly A few times/year Never

15. Which of the following devices did you connect to the hotspot? Select all that apply.

- Desktop computer
- Laptop
- Smartphone
- Tablet (e.g. iPad)
- E-Reader (e.g. Kindle)
- Other _____

16. Which of these services do you pay for or subscribe to now?

- Home broadband Internet (Cable, DSL)
- Cell phone without any data (only calling/texting or SMS)
- Cell phone with data plan (can stream content, search for info)
- Landline telephone
- Cable television, no Internet
- Local newspaper or newsletter

17. Please mark your TOP 3 uses of the device.

- | | |
|---|--|
| <input type="checkbox"/> Learning job-related skills | <input type="checkbox"/> Helping my child with school work |
| <input type="checkbox"/> Connecting with family and friends | <input type="checkbox"/> Shopping |
| <input type="checkbox"/> Keeping informed of current events | <input type="checkbox"/> Entertainment (e.g. Netflix, app games, music, etc) |
| <input type="checkbox"/> Seeking Health Information | <input type="checkbox"/> Getting work, business |
| <input type="checkbox"/> Other _____ | |

PLEASE CONTINUE TO NEXT PAGE

18. Please indicate how much each of the following statements describes your feelings or your life experiences.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree
A. The Internet is very important in my life.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. The apps on my phone are a good substitute for using a computer to get to the Internet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. My computer is too old to use the Internet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. I use the Internet less often when I don't have the Hotspot.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. When I have a financial crisis, one of the first things I do is drop my mobile phone plan.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F. The cost of a home broadband service from a cable or phone company is too high for me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G. I feel like I am always searching for free WiFi access.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. I get nervous when I can't go online as often as I want.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. When you do not have the library hotspot, how do you get the Internet?

	Don't have access	Can access but rarely or never use	Monthly	Once a week	Several times a week	Daily
At a friend's house	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WiFi at public places, like a park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WiFi at a retail place, like a coffee shop, hotel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At with Internet subscription, like DSL, cable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At the library using WiFi or computers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At school	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using a data plan on my mobile device	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please check this box if you have checked out the hotspot device from the library previously

20. What would you say the single greatest benefit of having the hotspot was for you/your household?

21. Please share any additional comments here. Thank you! _____
